**1.4 Scope and Limitation**

**1.4.1 Scope**

The system allow the users to login through facebook or google plus account connected to their mobile phone. If not, the user can register natively via registration forms. The users can edit their profile and change the profile image. The system allow the users to choose a public vehicle type for their complaint. The system allow the users to search the plate number of a public vehicle. The users can see the details of the public vehicle and the users can add a complaint to that vehicle. The complaint will be based from the LTO common violations. Before the complaint will be submitted, the system will generate a verification code and send it to the phone number of the user. The user can see their complaint history. The system allows the admin to view the violation records statistically of a public vehicle which can be generated to a report, manage the public vehicles, and manage the public vehicle drivers. The system allows the super admin to view and manage the admin and the user accounts. The system allows the super admin to view the overall violation records statistically of a public vehicle which can be generated to a report.

**1.4.2 Limitations**

Only android smartphones can run this application. The system only include these public vehicles: taxi and jeep that has operators. The admin and super admin cannot modify the complaint of the users. Only the common LTO violations are listed in the system.